

Subject:	PLACE Assessment Results		
Date of Meeting:	5 November 2013		
Report of:	Monitoring Officer		
Contact Officer:	Name:	Kath Vlcek	Tel: 29-0450
	Email:	Kath.vlcek@brighton-hove.gov.uk	
Ward(s) affected:	All		

FOR GENERAL RELEASE

1. PURPOSE OF REPORT AND POLICY CONTEXT

- 1.1 All NHS Hospital Trusts are required to carry out an annual audit of their hospital environments called PLACE (Patient Led Assessments of the Care Environment).
- 1.2 The assessments took place between April and July 2013; members of HWOSC were invited to take part. The report provides detail of BSUH's results across the Trust and how they compare with the national average.

2. RECOMMENDATIONS:

- 2.1 That HWOSC members note and comment on the results.

3. CONTEXT/ BACKGROUND INFORMATION

- 3.1 All NHS Hospital Trusts are required to carry out an annual audit of their hospital environments called PLACE (Patient Led Assessments of the Care Environment). The PLACE assessment falls into four broad categories:
 - How clean the hospital environment is;
 - Buildings and facilities - inside and outside of the building, fixtures and fittings, signage and car parking;
 - Food and Hydration, the quality and availability of food and drinks; (the meal service to patients is observed and the assessors have an opportunity to taste the food);
 - Privacy and Dignity, how well the environment supports this;
- 3.2 PLACE is not a patient survey. PLACE assessors are required, as a team, to reach joint decisions based on what they see on the day of the assessment. In certain circumstances (for example ascertaining whether an individual received the meal they ordered) then they can speak to the patients. Assessors gather information on their findings following a clearly defined checklist.
- 3.3 The results of the assessments are shared with the Care Quality Commission, who will use the information in their monitoring of provider compliance with the essential standards of quality and safety, and to inform inspection of relevant standards.
- 3.4 The patient assessors who conducted this year's assessments will be invited back towards the end of November 2013 to re-visit the areas that they assessed to see if they consider that improvements have been made.

4. COMMUNITY ENGAGEMENT & CONSULTATION

- 4.1 Assessments are undertaken by patient assessors. The term patient assessor covers all people whose experience of the hospital is as a user rather than a provider. It encompasses relatives, carers, friends, patient advocates, and volunteers. The local Healthwatch and HOSC members were also invited to participate; some members were able to take part.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

- 5.1 None to this cover report.

Legal Implications:

- 5.2 None to this cover report.

Equalities Implications:

- 5.3 None to this cover report.

Sustainability Implications:

- 5.4 None to this cover report.

Any Other Significant Implications:

- 5.5 None to this cover report.

SUPPORTING DOCUMENTATION

Appendices:

1. PLACE Summary 2013; BSUH